

Tekst 7

Beware the robot revolution

adapted from an article by Katie Allen

- 1 Ask an economist or a technology expert and they will happily tell you that decades of data reliably show automation has created more jobs than it has destroyed. Far fewer of us now work on farms, for example, thanks to super-efficient machines that do the bulk of the work. Such technology has boosted productivity and, with it, living standards. As a result, more people work in leisure industries such as hospitality or hairdressing, serving all those people with higher disposable incomes and more free time.
- 2 So far so good. And were the pattern to continue, one could envisage the realisation of the prediction made by John Maynard Keynes in 1930 that the working week would eventually be cut, perhaps to just 15 hours. The problem with this rose-tinted view of automation, however, is its focus on big averages that take little account of individuals' experiences. Sure, the number of job gains for the whole of the UK is higher than the number lost to technology. But that is little consolation to someone who loses his job in a Midlands car plant to a robot and discovers most of the new openings are far afield in the coffee bars and hotels of London.
- 3 Nor do studies of what has gone before allow for the fact that the pace of technological change will probably be quicker in the future. In other words, evolutions that took place over previous decades may well have been 21 enough for most people to find new ways of making a living, with varying degrees of difficulty. But faster and more widespread technological changes in the future are unlikely to be so easy to adapt to.
- 4 For governments, this imposes a pressing need to step in and ensure the rise of the robots is not accompanied by a further rise in 22. As tempting as it may be to pour money into boosting automation in return for the long-awaited boost to productivity and headline economic growth, doing so without having a clear plan for retraining displaced workers would cause untold harm to millions of individuals. As the Institute for Public Policy Research (IPPR) points out, some workers are far more vulnerable than others to automation. It highlights particular risks for low-skill sectors and warns that the robot revolution could widen Britain's already entrenched north-south divide.
- 5 The IPPR rightly calls for an urgent increase in investment in education and retraining. It also asks for funds to be prioritised to help regions far away from the capital. These are the regions that most need



help equipping people to adapt as automation shakes up their workplaces. If the government fails to act, the result could all too easily be a spike in unemployment and poverty in places with the lowest skilled workers — a very high price to pay for a bit of average productivity growth.

The Guardian, 2017

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- 1p **19** “automation has created more jobs than it has destroyed” (alineea 1)
Welke zin verderop in de tekst is inhoudelijk een herhaling van deze bewering?
Citeer de eerste twee woorden van deze zin.
- 1p **20** Which of the following becomes clear from paragraph 2?
A Low-skilled employees have to work more hours per week than people working in technology.
B New jobs appear in different places than where automation causes unemployment.
C People whose jobs are taken over by a machine suffer from a loss of self-esteem.
D Workers who are laid off receive too little support when looking for new employment.
- 1p **21** Which of the following fits the gap in paragraph 3?
A arbitrary
B gradual
C rapid
D serious
- 1p **22** Which of the following fits the gap in paragraph 4?
A expertise
B immobility
C inequality
D inflation
E maintenance
- 1p **23** What is the main point made in paragraphs 4 and 5?
A Authorities should focus more on the labour force instead of striving for economic progress.
B If you take into account money spent on upkeep, robots are just slightly more cost-effective than people.
C It is more profitable to switch to a technology-based industry than is generally acknowledged.
D The manufacturing industry will suffer if too many people lose their jobs as a result of robotics.